



Instructions for Accessing the Kickapoo Ranch Pet Resort Pet Cam

We are excited to provide you with access to our Pet Cam which will allow you to see your dog during his or her stay with us!

Instructions for PC Using Internet Explorer (recommended), Firefox, Safari or Chrome

The first time you view the Kickapoo Ranch Pet Resort Pet Cam, a small software program containing the Pet Cam viewer must be downloaded to your computer. When the viewer software begins to download you may see a security message at the top of your browser window. Choose allow. You may also see a box pop up asking you to refresh your screen. Click refresh. You may see these security warnings more than once.

1. Open your browser and go to <http://www.kickapooranchpetresort.com>.
2. Click on the "Pet Cam" link in the upper left corner.
3. Enter your ID _____ and password _____. Click Login.
4. The viewer will appear on your screen in a few seconds and will connect to your Pet Cam.
5. For Firefox, Safari or Chrome browsers click "JPEG Image Viewer" button on left.

If you experience issues accessing your Pet Cam, the security settings on your computer may need to be adjusted to allow the download.

For Windows 7:

If your Pet Cam does not appear after the software has finished downloading, make the two following changes to the security settings on your computer (while logged in as administrator):

Change 1:

1. Click **Start Button**, choose **Control Panel**.
2. Click **System and Security**.
3. In the **Action Center** section, click **Change User Account Control Settings**.
4. Move slider bar down to **Never Notify**.
5. Click **OK**.

Change 2:

1. Open Internet Explorer to <http://www.kickapooranchpetresort.com>.
2. Click **Tools** on the toolbar. (If **Tools** is not visible, right-click anywhere on the toolbar and click the box next to **Menu Bar** to make a check mark.)
3. Choose **Internet Options**.
4. In the **Internet Options** box, click the **Security** tab.
5. Click the **Trusted Sites** icon (green check mark).
6. Click the **Sites** button, click the **Add** button, click the **Close** button.
7. Move the **Security level for this zone** slider to **Low**, click **OK**.
8. Restart Windows 7.
9. Log back in as Administrator and follow the first set of instructions above.

After you have viewed the Pet Cam for the first time, you may reset security on your computer to its previous settings.

For Assistance Call Kickapoo Ranch Pet Resort at 936-931-9480