



Fuzzy Pet Spa Services Agreement

This is an agreement between Kickapoo Kennels, L.L.C. (hereinafter called "Kickapoo Ranch") and the pet parent (owner) whose signature appears below (hereinafter called "Parent"). "Pet" may refer to a dog or a cat, or both, as applicable.

1. Pets with matted coats need extra attention during the grooming process. Because your pet is severely tangled or matted, there is a greater risk of injury, stress and trauma. Parent understands that problems occasionally arise during or after grooming in these circumstances, such as nicks, clipper irritation, and mental or physical stress. Parent understands and agrees that if their pet becomes ill or injured, or if the state of the pet's health otherwise requires professional medical attention, Kickapoo Ranch, in its sole discretion, may engage, but shall not be obligated to engage, the service of a veterinarian, administer prescribed medicine or give other prescribed attention to the pet, and the expenses thereof shall be paid by the Parent.
2. Kickapoo Ranch does not wish to cause serious or undue stress to pets and refuses to do any service that will harm or cause undue stress. Mats can sometimes be very difficult to remove, requiring them to be shaved out of the coat to maintain pet health and to allow for as much comfort as possible during grooming. In cases where a pet's coat is severely matted, Kickapoo Ranch may recommend that portions of the coat, or in some cases, the entire coat, be shaved. The decision is made upon examination of the coat condition. In some cases, the decision may be made during the grooming process. Kickapoo Ranch will make every reasonable effort to notify you in advance if it is necessary to shave all or part of the coat due to matting. Parent understands that if Kickapoo Ranch is unable to reach Parent, pet health and level of stress will be the foremost concern. Parent understands that severely matted coats will usually be shaved in order to alleviate pet stress.
3. Parent understands that skin under a matted coat may be very irritated and sensitive, or may become so. A severely tangled or matted coat that has not been properly groomed is a dangerous health risk. Under the matted coat a pet's skin is usually red, swollen, cracked, and dangerous to groom. There are higher chances of nicking or cutting the skin during de-matting. Clipping the matted coat away from the skin may cause skin to become very irritated, crack, and bleed. A severely matted or tangled coat does not allow air to get through to the skin causing irritation to the skin in the areas where the matting has occurred. Irritation may also occur after the matted coat has been shaved away from the skin. Parent understands that many pets react to having their matted coats shaved away from the skin by licking, chewing, or scratching these areas. This can cause more irritation as well as problems with skin infections. Parent assumes full financial responsibility for any and all expenses for their pet related to such skin problems associated with or stemming from their pet's matted coat.
4. Parent understands that parasites may be harboring in their pet's matted coat. In this situation, a topical or oral flea treatment may be required before grooming services begin. Special shampoo may be used to alleviate parasites. Treatment of the Parent's home is suggested to remove parasites from the pet's environment. Parent understands that, while bathing and grooming will remove parasites, their pet will become infested again when returned to the home environment if it has not been treated to remove the parasites.
5. Kickapoo Ranch shall exercise reasonable care for the pet delivered by the Parent. Parent realizes that matted pets have a greater chance of injury during grooming as well a greater chance of skin irritations after grooming. It is expressly agreed by Parent that, unless Kickapoo Ranch has been grossly negligent or has willfully mistreated the pet, Parent agrees not to hold Kickapoo Ranch responsible for accident or injury to pet during grooming or for skin irritations that pet may experience after grooming.

I certify that I have read and understand the policies of Kickapoo Ranch set forth in this agreement and I agree to abide by these polices and accept all the terms of this agreement.

Printed Name of Parent

Pet's Name

Signature of Parent

Date