



Day Camp Policies

<p>The Kickapoo Ranch Pet Resort provides a wonderful opportunity for your dog to experience playtime, entertainment and exercise! Our day camp program provides an innovative, exciting and fun alternative to leaving your four-legged friend at home. We provide your dog with a safe and healthy play environment to enrich the spirit, increase social skills and stimulate the mind. This activity can have a very positive impact on your dog's health, happiness and behavior. Listed below are the guidelines that all dogs and their parents need to know.</p>	
Approval Process	<p>To be considered for day camp, dogs must be current on required vaccinations, be on an effective flea and tick preventative, and not be aggressive or extremely dominant. In order to ensure the comfort and safety of all of our day camp participants, a temperament evaluation is required prior to participation. This evaluation helps us determine if day camp is right for your dog. It also helps us determine which playmates your dog will have the most fun with so that we can place him or her in an appropriate play group. Please call us to schedule a time for you and your dog to come in for the temperament evaluation and to become acquainted with the resort prior to the first day at camp. This initial enrollment visit takes about one hour and is essential to your dog's successful participation in day camp. A dog may be tested while lodging at Kickapoo Ranch if the pet assessment form is submitted and a testing appointment is scheduled. The cost of a temperament evaluation is \$25.</p>
Behavior Monitoring	<p>For the safety of all day camp participants, we continuously monitor the behavior of all participants, since a dog's behavior can change over time. If a dog's social skills become unsuitable, day camp privileges will be suspended. In addition, dogs who have not participated in day camp for over three months will be watched closely. If such dog's behavior changes such that it imposes a safety risk to other dogs or to themselves, his or her day camp privileges will be suspended.</p>
Vaccinations	<p>Kickapoo Ranch must have a formal vaccination record or receipt from a licensed veterinarian indicating that the vaccinations meet the Kickapoo Ranch requirements listed below. Emails or faxes are acceptable. Kickapoo Ranch may not be able to admit the dog to day camp if the required records are not received prior to the first day of scheduled day camp. The following vaccinations are required after the initial series of puppy shots:</p> <ul style="list-style-type: none"> RV (Rabies): annual or three-year vaccine DHPP (Distemper/Adenovirus Type 2/Parvovirus/Parainfluenza): annual or three-year vaccine BV (Bordetella): semi-annual or annual vaccine CIV (Canine Influenza): annual vaccine
Health	<p>All pets must be in good general health to play in day camp. Any pet known to have been exposed to a contagious virus must wait 30 days or until clearance by his or her veterinarian is given before visiting Kickapoo Ranch Pet Resort.</p>
Flea and Tick Prevention	<p>Kickapoo Ranch requires dogs participating in day camp be treated with a veterinarian-approved flea and tick preventative. If fleas or ticks are found on a dog participating in day camp, he or she will be treated immediately, at the parent's expense.</p>
Internal Parasites	<p>If internal parasites are discovered, the dog will be quarantined and the parent will be called to discuss a plan of action regarding obtainment of veterinary treatment. A negative test for internal parasites from the dog's veterinarian will be required prior to the next visit.</p>



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Minimum Age	We welcome puppies who are emotionally mature enough to enjoy playing in play groups with dogs of various ages. The appropriate age will be different for each dog. Our puppy care program may be a great alternative for your puppy if he or she is not ready for group play.
Hours	Kickapoo Ranch Pet Resort day camp is held from 7 a.m. until 5 p.m., Monday through Friday. You can drop off your dog any time during day camp hours. All dogs, unless they are overnight guests, must be picked up by 7 p.m.

In order to ensure that there is availability for your dog to participate in day camp on the days you prefer, we strongly encourage you to make reservations at least one day in advance. Dogs that have been approved for day camp may be included in our day camp program in one of three ways:

(1) Standing Reservation	Dogs with standing reservations have reservations for a specific day (or days) of the week. The dog attends day camp on the same day (or days) of each consecutive week on an ongoing basis. Standing reservations are available with the purchase of a day camp pass. Day camp passes are available for \$290 or \$1,160. The \$290 pass offers 10 visits + 1 free visit, totaling 11 visits. The \$1,160 pass offers 40 visits + 5 free visits, totaling 45 visits.
(2) Daily Call-in	Parents of pets with or without standing reservations may call Kickapoo Ranch inquiring about day camp availability for that day. If a space is available your dog can attend day camp. A day camp pass is not required and the cost is \$29.00 per day without such pass.
(3) While Boarding	Dogs that have been approved for day camp may make a reservation to participate when they are boarding overnight, if space is available. The cost is \$25.00 per day.

Multiple pet discount: For each additional dog (non-boarding) from the same family attending day camp on the same day the cost is \$25.

Polices Applicable to Standing Reservations

By scheduling a standing reservation, pet parents are able to ensure that their dog will be able to attend day camp each week. The following policies apply to standing reservations:

- Standing reservations are only available for customers who pre-purchase a day camp pass. Day camp passes make payment convenient, and they offer free days in day camp based on the quantity of days purchased.
- Standing reservations are specific to the individual day of the week that is scheduled. Standing reservations must be for the same day each week and must be scheduled for at least one day every other week. The specific day of the reservation may be changed only if there is an opening on a different day.
- Standing reservations and/or day camp passes cannot be shared among dogs from different families.

Please call the Kickapoo Ranch front desk in advance (24 hours prior) to let us know that your dog cannot attend his or her scheduled day in day camp. This helps ensure another dog can enjoy day camp in your dog's absence!



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Other Important Information	
Dirty Dogs	One of the great benefits of day camp at Kickapoo Ranch Pet Resort is playing in our large outdoor exercise yards. Play in these outdoor areas will cause some dogs to get dirty (especially on rainy days) while rolling in the grass. Our day camp staff will do their very best to clean up dirty dogs; however, parents should understand that the primary role of our day camp staff is to supervise the dogs, and time is not available to provide a thorough bath before sending dogs home. As an alternative, you may schedule a bath in the Kickapoo Ranch spa. Baths begin around 2 p.m. and are usually completed by 5:30 p.m. Please understand that your dog could become dirty again if he or she is allowed to return to day camp after the bath.
Treats	All treats and toys are provided by Kickapoo Ranch Pet Resort unless your dog has a specific food allergy or is on a special diet. Please let us know if your dog is on a special diet or could be allergic to the house treats that we offer day camp participants.
Dog Pick-up	If you need to have a friend or relative pick up your dog, please notify our day camp staff in advance. We will not release a dog to anyone other than his or her parent without advance notification from the parent.
Non-emergency Care	Certain dogs may react differently to new environments and separation from their parents, and there is some risk that even dogs from the same family may play roughly and injure each other when playing together. In the event that your dog should need non-emergency care while attending day camp, we will contact you to discuss best course of action.
Emergency Care	If your dog should require medical attention while attending day camp, our standard procedure is to contact your veterinarian and then contact you or your emergency contact. Should the nature of your dog's situation require an office visit, we reserve the right to utilize a veterinarian near our facility (this decision depends on the illness and the travel time to your veterinarian). Any costs arising from medical care that we pay on your dog's behalf will be billed to you.
Scheduling	In order to maintain the facilities and exercise yards in good condition, Kickapoo Ranch Pet Resort reserves the right to temporarily limit or suspend day camp activity from time to time.
Holidays	Day camp will not be held on the following holidays: Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas Day and New Years Day.
Rates/Services	All rates and services are subject to availability and change.
Abandoned Pet	In the case of an abandoned pet, Kickapoo Ranch Pet Resort will comply with Chapter 70 of the Texas State Property Code.